



Mayor Sylvester Turner



LINA HIDALGO



GREATER
HOUSTON
COMMUNITY
FOUNDATION



United Way of Greater Houston

Houston Harris County Winter Storm Relief Fund

Helping Houston recover from the 2021 Texas Winter Storm



Final Impact Report

May 25, 2022

Recognizing the dire hardships created by the extreme winter weather in February 2021, Houston Mayor Sylvester Turner and Harris County Judge Lina Hidalgo established the Houston Harris County Winter Storm Relief Fund (HHC-WSRF) to help our region's most vulnerable neighbors during a critical time of need. To support these efforts, Mayor Turner and Judge Hidalgo enlisted Greater Houston Community Foundation and United Way of Greater Houston, organizations that have long track records in disaster response and recovery, to oversee and administer the grant distribution process.

On February 19, 2021, President Joseph R. Biden approved a major disaster declaration for several Texas counties, including Harris County, that had been severely impacted by the Winter Storm. Nearly 4.5 million homes and businesses were without power due to the Winter Storm, resulting in an estimated \$295 billion in damage across Texas, according to a University of Houston Hobby School Public Affairs study on Winter Storm Uri. The Department of State Health Services recently reported that 246 Texans lost their lives due to the storm. In Harris County, more than nine out of every 10 residents lost power, with an average outage of 49 hours. Almost two-thirds of Harris County residents lost running water for an average of 56 hours. Two out of every five Harris County respondents suffered water damage from pipes that burst because of the freeze.

“Houstonians are strong and resilient, but many were already facing hardships with the COVID-19 pandemic before the historic winter freeze. People now need help recovering from the damage to their homes and other personal property, and this relief fund will provide that assistance.”

*-The Honorable Sylvester Turner
Mayor, City of Houston*

“Here in Harris County, when we get knocked down, we get back up, dust ourselves off and get to work right away to help our neighbors. I'm pleased to partner with Mayor Turner, Greater Houston Community Foundation and United Way to provide another source of support for our community. Our region has endured multiple, concurrent disasters – from Harvey to Imelda to COVID, and now a winter weather disaster. So many families were already experiencing hardship before this disaster blindsided us. This fund will lean on groups with deep experience providing recovery support to help as many people as we can.”

*-The Honorable Lina Hidalgo
Harris County Judge*

About the Fund

With a fundraising-focused advisory board led by David Lesar, CenterPoint Energy President and CEO, the Fund raised a total of \$17.5 million in donations with the support of generous companies, foundations, and individuals.

The Grants Committee has disbursed all available funds through six rounds of grants to 61 unique nonprofit partners. These nonprofit partners provided critical financial resources and recovery services to vulnerable families impacted by the Winter Storm throughout the City of Houston and Harris County. **Round 1 funds were quickly disbursed within four days of the Fund's establishment, the fastest pace yet for funds out to the community by either Greater Houston Community Foundation or United Way of Greater Houston.** This sense of urgency remained a top principle guiding the Fund and Grants Committee.

GRANT AMOUNTS DISBURSED BY SERVICE AND ROUND (\$)							
SERVICE AREA	ROUND 1 (February 26, 2021)	ROUND 2 (March 11, 2021)	ROUND 3 (April 16, 2021)	ROUND 4 (May 12, 2021)	ROUND 5 (Aug. 3, 2021)	ROUND 6 (Dec. 15, 2021)	TOTAL DISBURSED
Emergency Financial Assistance	-	3,700,000	-	100,000	2,032,500	-	5,832,500
Home Repair	1,500,000	2,200,000	2,650,000	2,300,000	1,325,000	200,000	10,175,000
Systems Coordination	150,000	400,000	-	110,000	-	79,600	739,600
Total	1,650,000	6,300,000	2,650,000	2,510,000	3,357,500	279,600	16,747,100

Note: The remaining funds raised were allocated for the administration of the fund.

Round 1 Immediate Grants - February 26, 2021

The Fund invested \$1,650,000 to launch relief efforts focused on home repair assistance and coordination to support in-home repairs due to busted pipes, associated water damage, and/or due to prolonged power loss. A centralized technology platform was established to support this collaborative work through a low-barrier, common portal for applications.

Round 2 Grants - March 11, 2021

In its second round of grants, the Fund deployed \$6,300,000, which included \$3,700,000 for Emergency Financial Assistance Grants to 39 nonprofit partners, \$2,200,000 for Home Repair Grants to 10 partners, and \$400,000 in System Coordination Grants that provided increased access to home repairs for vulnerable populations and ensured quality home repairs.

Round 3 Grants - April 16, 2021

In its third round of grants, the Fund deployed \$2,650,000 for nonprofit-managed home repair to support homeowners with urgent basic home repairs due to busted pipes, associated water damage, and/or due to prolonged power loss. The agencies receiving grants have demonstrated their ability to quickly get work crews on the ground to assess and repair home damage.

Round 4 Grants - May 12, 2021

In its fourth round of grants, the Fund deployed \$2,510,000 for continued nonprofit-managed home repair and other urgent basic home repairs, flexible emergency financial assistance, unmet needs, unmet construction needs fund administration, and evaluation of the Fund. The evaluation studied the partnership and identified opportunities to strengthen the model, home repair, emergency financial assistance, and system coordination to expedite future recovery efforts.

Round 5 Grants - August 3, 2021

In its fifth round of grants, the Fund invested nearly \$3,357,500 in nonprofits supporting the most vulnerable families and individuals with home repairs and flexible emergency financial assistance. A home repair reimbursement program aimed at helping families that earn 120 percent of the area median income or below with reimbursement for minor home repairs completed immediately following the Winter Storm, reimbursement for loans or depleted savings used for home repairs after the storm, and incomplete home repairs. A special focus of this grant round was on providing emergency financial assistance through BIPOC-led, grassroots organizations that have relationships in the communities they serve and are uniquely positioned to reach vulnerable families that are less connected to social services.

Round 6 Grants - December 15, 2021

In its sixth round of grants, the Fund invested \$200,000 in a nonprofit supporting elder adults with home repairs. In addition, \$79,600 was distributed to support a program called Powered for Good. This program distributes Generac Home Power battery packs to residents in the event of long-term power outages due to a disaster or other reasons.

Total Impact

The following information includes data on the number of individuals and households served by the HHC-WSRF by type of service and demographic characteristics. All data was provided by grantee organizations that collected information from clients to their best ability.

TOTAL SERVED

Through its nonprofit partners, the HHC-WSRF has provided emergency financial assistance of up to \$1,000 per household and home repairs to help families recover from busted water pipes and freeze damage to 29,010 individuals living in 9,115 households in the region.

	INDIVIDUALS	HOUSEHOLDS
Emergency Financial Assistance	24,622	7,643
Home Repair	3,907	1,320
Home Repair Reimbursement	481	152
Total	29,010	9,115

Note: Some individuals and households received both Emergency Financial Assistance and Home Repair services.

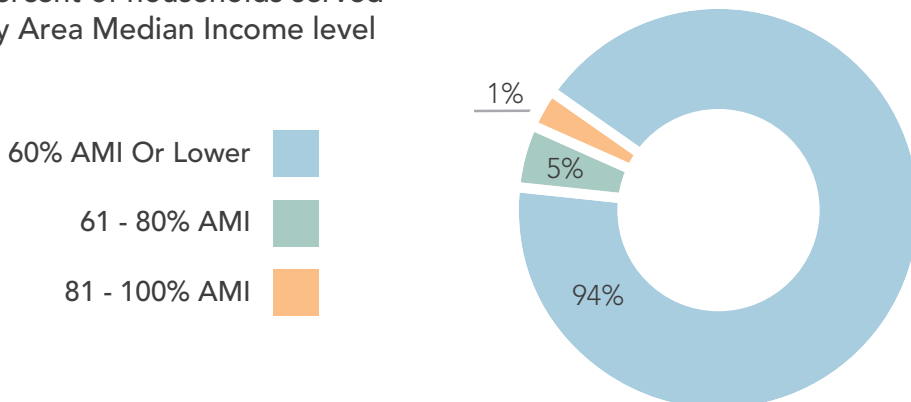
TOTAL UNDUPLICATED SERVED



Emergency Financial Assistance

HOUSEHOLD INCOME

Percent of households served by Area Median Income level

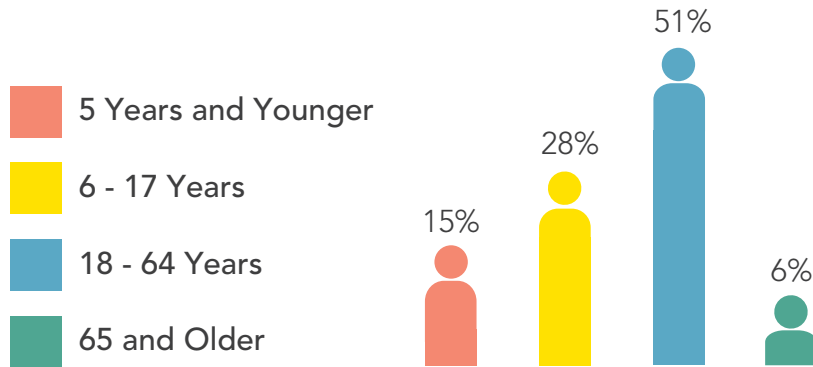


Note: Unknown data excluded from the analysis.

Emergency Financial Assistance Continued

AGE

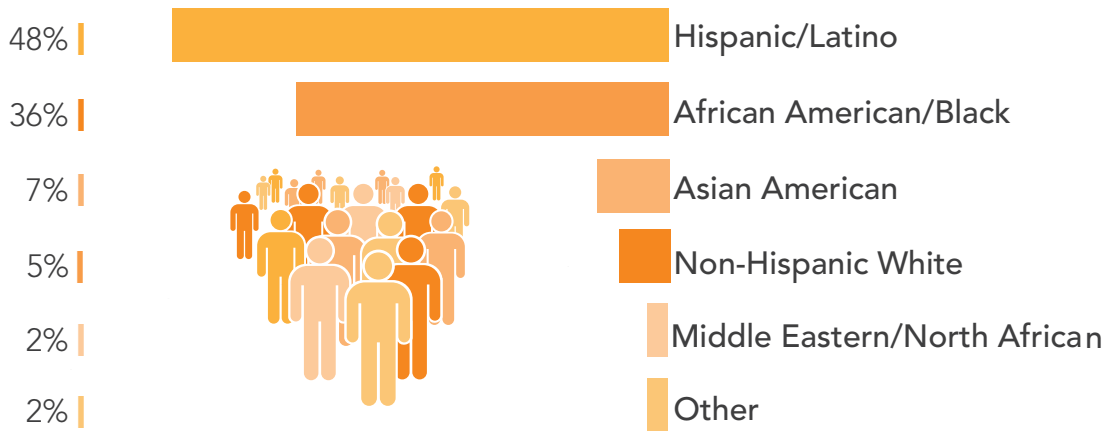
Percent of individuals served by age group



Note: Unknown data excluded from the analysis.

RACE/ETHNICITY

Percent of individuals served by race/ethnicity



Note: Unknown data excluded from the analysis.

LIVING SITUATION

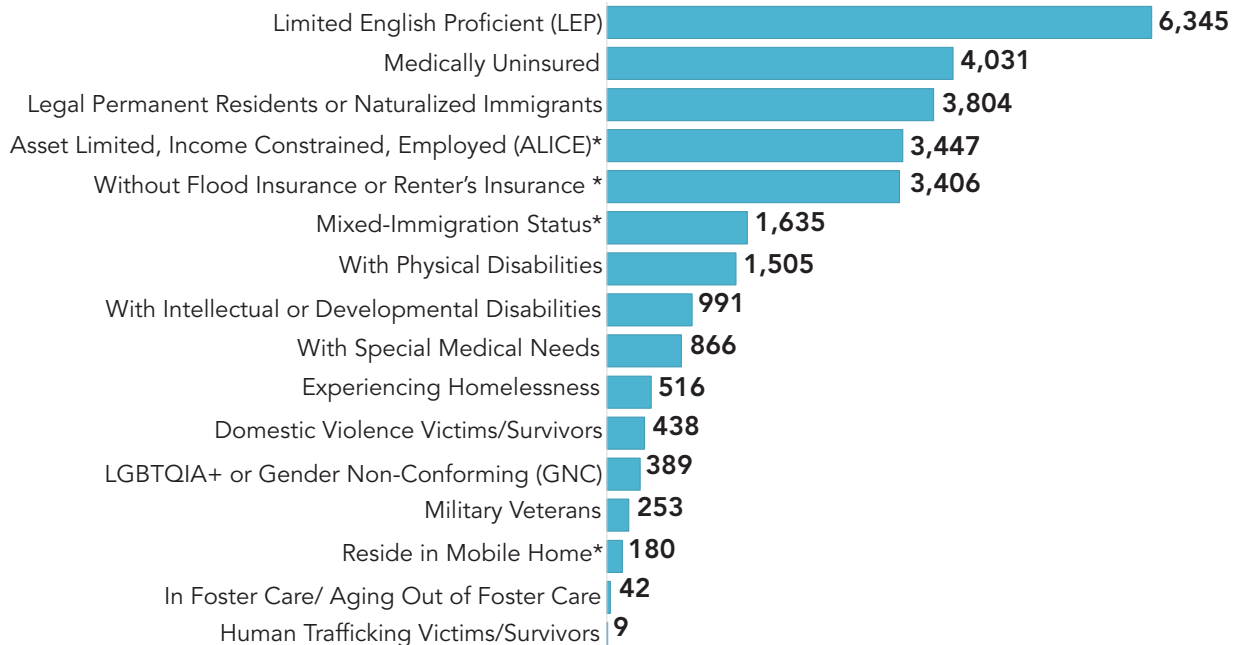
Percent of households served



Note: Unknown data excluded from the analysis.

VULNERABLE POPULATIONS

Research has shown that the effects of disasters disproportionately impact some population groups. At the same time, these groups are the least likely to have access to resources and receive assistance to recover. The HHC-WSRF Grants Committee prioritized assistance for the most vulnerable groups, identified below.



Note: Clients had the option to select more than one characteristic or none. Clients who selected more than one characteristic are included in each category.

* Denotes data by household only

Client Story

After her husband passed away at the end of February 2021, Josefina was left with significant damage to her home from the Winter Storm and three children, ages 3, 5, and 8. With the support of the HHC-WSRF, members of the Houston Responds team helped Josefina and her family find hope during one of the most challenging times in their lives. They were able to repair over \$6,000 worth of damages, including areas in their kitchen, bathroom, attic, and roof. In addition, the team helped with mold remediation and delivered new flooring. The family was extremely grateful for the support they received during an incredibly tough time. - Houston Responds

Home Repair

In partnership with Connective and 19 home repair partners, including sub-grantees, 1,320 homes belonging to low-income families have been restored and an additional 152 low-income households received reimbursement for home repairs throughout the City of Houston and Harris County. The data reflect the demographics of households served for completed home repair projects.

Client Story

In working with individuals, we ensure they feel comfortable and confident throughout the home repair process. This means contractors are vetted by us but ultimately chosen by the homeowner as they lead their project. When we met Ms. Nguyen, she shared with us the damage her home's plumbing had faced following the Winter Storm and how she had been living without access to hot water. Ms. Nguyen was actively involved in her project and played a vital role in ensuring continual progress. One day, some of the contractors noticed that Ms. Nguyen's shoes were several sizes too big. They decided to purchase a new pair of shoes for her, which she received and was incredibly grateful for. While not every project will have this type of encounter, we believe that lifting homeowners as leaders can make an incredible difference.

- Attack Poverty



1,320
Completed
Home Repairs



Tier 1: \$3,954
Tier 2: \$3,922
Average Home
Repair Cost

Tier 1 Home Repair Standards - spend up to \$4,500 to provide

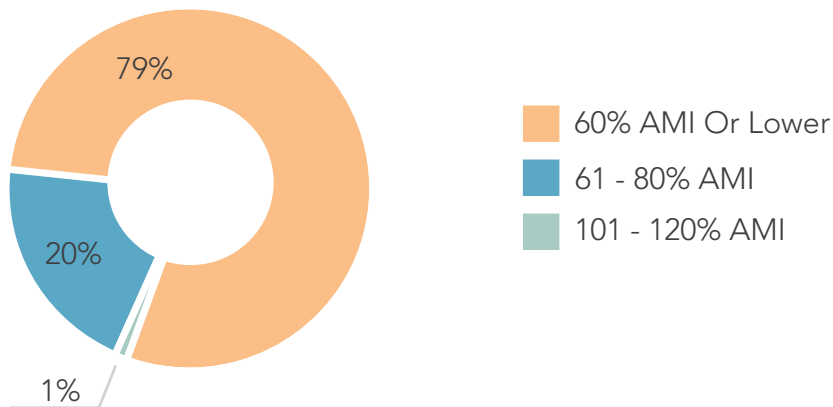
- Muck and gut/removal of damaged interior building materials
- Proper preventative dry-out and water extraction of leak affected area
- Plumbing repairs
 - Achieve running water with no leaks
 - Replace essential fixtures (kitchen sink, toilet, shower/tub, hot water heater) if necessary
 - Interior water service only
 - Insulation of new pipes

Tier 2 Home Repair Standards - spend up to \$5,000 to provide

- Repair/replacement of damaged interior building materials (drywall, insulation, flooring)
- Cabinet/countertop replacement (if damaged beyond repair)
- Plumbing fixture replacement (if applicable beyond Tier 1 repairs)
- Any additional pipe insulation
- Health and safety repairs to prevent further damages and/or mold growth (as defined by ensuring the envelope of the home is sealed, repair known electrical hazards, and interior temperature controls)

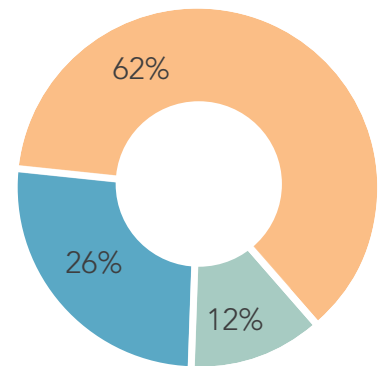
Income Level

COMPLETED HOME REPAIRS



Note: Data for 1,274 homes managed through Connective’s portal only.

REIMBURSEMENT CASES



Note: Data for 152 homes that received reimbursement.

Area Median Income (AMI) is a commonly used economic measure that depends on household size and accounts for a region’s cost of living. For example, AMI for a family of four in the Houston Metropolitan Statistical Area in 2021 was \$78,800.

Household Size	Housing Type	Ability to Afford Insurance Deductible
One 30%	Single Family Households 94%	46% of homeowners have insurance
Two 21%	Mobile Homes, Townhomes, Duplex/Fourplex, or Condos 6%	82% cannot afford the deductible
Three 16%		
Four 13%		
Five or More 20%		

Note: Data for 1,274 homes managed through Connective’s portal only.

Impact Initiatives

Within days of the HHC-WSRF being established, Greater Houston Community Foundation and United Way of Greater Houston started disbursing funds. Initially, HHC-WSRF was designed to help families throughout Houston and Harris County recover and to support nonprofits that can help residents with basic needs, such as plumbing, home repairs, and temporary housing. As time progressed and specific areas of need became more prevalent, we established four different funds with specific initiatives.

Construction Unmet Needs Fund

The Construction Unmet Needs Fund provided home repair partners with additional financial resources to serve vulnerable families with more substantial repairs that exceeded the \$15,000 limit per household. Connective was the Fund administrator and was authorized to approve home repairs between \$15,000 and \$25,000 to complete complicated cases where highly vulnerable households experienced significant damage. Avenue acted as the fiscal agent to support the payment process to cover additional home repair costs. This allowed the number of repaired homes to increase and helped those who experienced unexpected cost increases due to additional damage or complexities discovered during construction.



72

Home Repairs
Through Fund



183

Individuals
Assisted



66

Families
Assisted

Note: Six homes had two repairs funded by the Construction Unmet Needs Fund

Strategic Partners: Connective and Avenue

About Connective: Connective works to transform social services into a more connected, empathetic, and accessible system. By partnering with communities, they can design and deliver social service programs, develop cutting-edge technology tools for service providers, and lead community-wide change. Connective aspires to eliminate states of crisis for communities in need so that people can thrive.



connective

About Avenue: Avenue is a builder of homes and communities in Houston, Texas. They strive to make smart investments in people and places that promote vibrant, inclusive neighborhoods and strengthen Houston. Specifically, they build affordable homes for purchase and rent, provide education and coaching that help families build assets for the long term, and support robust community engagement programs that promote resident leadership and improved quality of life for all Houstonians.



AVENUE

Client Story

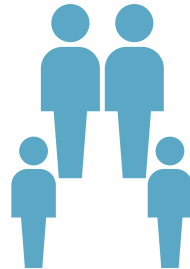
We worked with the daughter of a 78-year-old lady whose house was flooded during the freeze. She wasn't home during the freeze, so the water leaks extensively damaged the home. BakerRipley was able to re-pipe the house and use Tier 2 and Construction Unmet Needs Fund to make significant repairs to the sheetrock and bathroom. The mother and daughter were pleased and thankful for the assistance after the devastating damage from the leaking pipes.
– BakerRipley

Complex Unmet Needs Assistance Fund

The Winter Storm Complex Unmet Needs Assistance Fund was an additional resource for families with unmet or complex needs who needed assistance or flexible financial assistance beyond what was available through other resources.



264
Individuals
Assisted



102
Families
Assisted

Types of assistance include, but are not limited to:

- Homeowner insurance deductibles
- Damage and first-month rent deposits for renters re-locating
- Temporary housing (hotel/extended stay)
- Moving costs (movers)
- Temporary storage
- Utility assistance
- Replacement of furniture or other essentials
- Other items damaged/lost due to the Winter Storm

Eligibility & Qualifications:

- Impacted by the 2021 Winter Storm between February 13-17, 2021, and its aftermath
- Reside within: Houston City Limits or Harris County
- Document annual income less than 80% Area Median Income plus one factor of vulnerability (elderly, person with a disability, US Veteran, young children in the home, etc.)

Strategic Partner: Memorial Assistance Ministries

About Memorial Assistance Ministries (MAM): MAM offers a range of programs focused on building financially stable families, a stronger workforce, and healthy, supportive communities. MAM sees the potential of everyone that walks through its doors, even if they do not realize it themselves. MAM works with individuals to help them gain the strength to ask for help and fight through their current crisis. MAM staff and volunteers do their best to ensure clients can move on from an immediate problem and work toward a bright future for themselves and their families. They believe that stable families and supportive communities are at the heart of making Houston a great place to work, play, and grow.



Client Story

MAM worked with a 65-year-old retiree who lives on Social Security. She experienced burst pipes that flooded her bathroom and damaged the walls and flooring. She was worried her needs were so great that she would not qualify for this opportunity. MAM case managers assured her they would provide assistance to help with repairs. She used funds granted to pay her insurance deductible. The following message was received from the client:

"I wanted to tell you how much I appreciate your hard work. This has been a scary time for me as I am all alone. The plumbing and sheetrock have been repaired in my home, and I am so thankful! We don't often appreciate what we have (water) until it is taken away. I don't know what I would have done without you!"

Home Repair and Home Repair Reimbursement Fund

The Houston Harris County Winter Storm Relief Fund launched a \$1 million program to support households that had suffered financial losses due to out-of-pocket home repairs or were still in need of repairs to fully recover. This program was launched with recognition that many low- and middle-income families did what was necessary to quickly repair their homes, including depleting their savings, taking on debt, and/or completing minimum repairs due to limited funds available. Home Repair and Home Repair Reimbursement Assistance was designated for families within the City of Houston and/or Harris County impacted by the Winter Storm that met specific income guidelines. Funds served low- and moderate-income families that have an income at or below 120 percent of the Area Median Income.

Reimbursement: Categorized as submission of receipts for out-of-pocket expenses relating to Winter Storm home repair or depleted savings of up to \$5,000.

Home Repair: Categorized as getting assistance from a nonprofit agency to repair home damage from the Winter Storm, getting help for cleanup, remediation, and emergency plumbing repairs.



Client Story

"I want to give a huge THANK YOU to everyone involved in the repairs for my mom. The plumbers showed up this past Saturday and worked tirelessly throughout the day. By evening time that very same day, my mom was finally able to take a warm shower with normal water pressure and no dirty, rusty water coming through the lines! She has dialysis three days per week and is in end-stage kidney & heart failure, her 79th birthday is [coming up], and she said she's ready because she feels so clean and proud! Clean running water in a home is important, especially for the elderly; without everyone's help from the application process to plumbers, none of this would have been possible, bless y'all!" – Client from Tejano Center

Powered for Good

Powered for Good was funded as a pilot program to provide a valuable resource to residents suffering from a severe or critical illness that requires continuous electrical power. The Houston Advanced Research Center (HARC) and three partnering agencies – The Women's Home, West Street Recovery, and Harris County Community Services Department – are committed to distributing Generac Home Power battery packs to residents in the event of long-term power outages due to a disaster or other reasons. The model is based on a lending library, and residents must reside in Harris County. HARC will lead the overall coordination of the partners and evaluation of the pilot effort should another long-term power outage occur.

**Strategic Partner:
Houston Advanced Research Center (HARC)**



HARC

HARC's mission is to provide independent analysis on energy, air, and water issues to people seeking scientific answers and to operate as a research hub to find solutions for a sustainable future.



The Powered for Good initiative is equipped to distribute 350 Generac Home Power battery packs in a long-term power outage due to a disaster or other reasons.

Should Harris County face another long-term power outage due to a disaster or other reasons, in partnership with three agencies, HARC will help coordinate this lending effort enabling Houstonians to maintain a semblance of normalcy during difficult times.

Client Solution

"We found a significant need for energy resilience in low-income communities. Our solution was to develop a micro solar+ battery storage program that can provide the necessary power to basic appliances to ensure people have the resources they need during a power outage. Our focus is on medically vulnerable populations or those who do not have access to it in shelters. The partnership with the Houston Harris County Winter Storm Relief Fund enabled us to scale our efforts to reach a much larger population – now more people have access to this vital resource." - Gavin Dillingham, Ph.D., Vice President of Research at Houston Advanced Research Center.

Advisory Board and Grants Committee

Houstonians Who Implement.

Advisory Board

An advisory board led fundraising efforts to support the Grants Committee in distributing funding to nonprofit partners with a laser-like focus on home repair, related relief, and recovery efforts. Mayor Turner and Judge Hidalgo each appointed four advisory board members.

Chair: David Lesar, CenterPoint Energy
Ric Campo, Camden Property Trust
Jim Crane, Houston Astros
Bill Jackson, Harris County Precinct 4
Jason Johnson, MetroNational
Scott McClelland, H-E-B
Cal McNair, Houston Texans
Jacob Monty, Monty & Ramirez LLP
Gretchen Watkins, Shell Oil Company

Grants Committee

The Grants Committee developed and executed a grant making strategy and approved grants to nonprofit partners. This committee was supported by staff and philanthropic professionals.

Tony Chase, ChaseSource LP, Greater Houston Community Foundation Board
Donna Sims Wilson, Kah Capital Management, United Way of Greater Houston Board
Laura Jaramillo, Local Initiatives Support Corporation (LISC), Greater Houston Community Foundation Board
Y. Ping Sun, Rice University, Yetter Coleman LLP, United Way of Greater Houston Board
Renee Wizig-Barrios, Jewish Federation of Greater Houston, Greater Houston Community Foundation
Mary Vazquez, United Way of Greater Houston
Diana Zarzuelo, Greater Houston Community Foundation
Angel Harris, United Way of Greater Houston

Supporting Houston and Harris County

Houstonians Who Support.

Our sincere thanks go to all the generous organizations and individuals who contributed to the Houston Harris County Winter Storm Relief Fund. Together, we helped vulnerable individuals and families recover from this crisis.



We are so grateful to CenterPoint Energy for their generous lead gift of \$1,000,000 to help launch the Houston Harris County Winter Storm Relief Fund.



We also thank the following organizations and individuals who contributed significant gifts to support this effort.

\$1,000,000 +

CenterPoint Energy
Hess Corporation
Quanta Services, Inc.
Anonymous

\$250,000 - \$499,999

Aramco Americas
BHP*
Blue Cross and Blue Shield of Texas
bp America
Hearst
Houston Texans and Janice McNair
LyondellBasell
Phillips 66
The JPB Foundation
William Randolph Hearst Foundation
Anonymous

\$500,000 - \$999,999

Calpine
H-E-B
Reliant, an NRG company
Shell Oil Company
The Astros Foundation
The Weekley Family
Wood Next Fund

\$100,000 - \$249,999

Accenture
Bank of America Foundation
Bechtel Group Foundation
Camden Builders, Inc
Comcast NBCUniversal
Cyvia and Melvyn Wolff Family Foundation
Deloitte
Doug and Sarah Foshee
Enbridge
**Indianapolis Colts, Jacksonville Jaguars,
Tennessee Titans, and the NFL Foundation**
Itron, Inc.
Keith & Sandy Oden
Kinder Morgan Foundation
Kroger
Mo and Ric Campo
Port Houston
Randa & K.C. Weiner
Robert R. and Kay M. Onstead Foundation
Sempra Energy Foundation
**Stacy & Jason Johnson;
Metro National Corporation**
Susie and Tommy Smith
The Embassy of the State of Qatar in the U.S.
The Powell Foundation
Wells Fargo
**Westlake Chemical Corporation and the T. T.
and W. F. Chao Foundation**

Additional support provided by:

Brookfield Properties
Hewlett Packard Enterprise Foundation
just keep livin Foundation Texas Relief Fund
Russell Westbrook Why Not? Foundation
The Florence and William K. McGee, Jr. Family Foundation
Anonymous

\$25,000 - \$99,999

Annie & Bob Graham
AT&T
Burns & McDonnell Foundation
Central Moloney, Inc.
Gap Foundation
Halliburton Charitable Foundation
**HCA Healthcare and HCA Healthcare
Gulf Coast Division**
Irby, A Sonepar Company
JBA Houston Foundation, Inc.
Lesar Family Foundation
Love Advertising, Inc.
MRC Global
National Basketball Association (NBA)
Patti and Richard Everett
PwC Charitable Foundation, Inc.
S&P Global Foundation
Schlumberger
Siebert Williams Shank Foundation
Spotlight Energy, LLC
The Allstate Foundation
Toyota Motor North America
UnitedHealthcare
USIC, LLC

*Donation was made to United Way of Greater Houston with a portion designated to the Houston Harris County Winter Storm Relief Fund. The donation total includes funds that have been designated to assist those impacted by the Winter Storm in Fort Bend, Montgomery, and/or Waller counties.

Nonprofit Partners

Houstonians Who Execute.

Below is a list of nonprofit organizations listed alphabetically that received grants from HHC-WSRF. Some of the nonprofits listed below were grantees during multiple rounds of the fund.

Alliance for Multicultural Community Services	Humble Area Assistance Ministries
Anita D. Designer Foundation	Interfaith Caring Ministries
Attack Poverty	Interfaith Ministries for Greater Houston
Avenue CDC	Islamic Circle of North America
BakerRipley	Islamic Society of Greater Houston
Betterment Project & Al-Noor Society of Greater Houston	Jewish Family Service
Boat People SOS	Katy Christian Ministries
Catholic Charities of the Archdiocese of Galveston-Houston	Katy Responds
Change Happens	Living Hope Wheelchair Association
Chinese Community Center	Memorial Assistance Ministries
City of Houston - Complete Communities Investment Fund	Montrose Grace Place
City of Houston Health Department - Area Agency on Aging	My Brother's Keeper Outreach Center
Communities In Schools of Houston	Neighbors in Action
Community Family Centers	Northwest Assistance Ministries
Connective	Olive Branch - Muslim Family Services
Daya	Organización Latina Trans in Texas
East Harris County Empowerment Council	Pathfinder Mission
Easter Seals of Greater Houston	SBP
Eight Million Stories	Society of St. Vincent de Paul Archdiocese of Galveston-Houston
Epiphany Community Health Outreach Services	Southeast Area Ministries
Fe y Justicia	The Montrose Center
Fifth Ward CRC	The Restoration Team
Free Indeed Community Works	The Salvation Army
Habitat for Humanity Northwest Harris County	The Women's Home
Harris County Community Services Department	VN Teamwork
Hope Disaster Recovery	Volunteers of America Texas
Houston Area Research Center	Wesley Community Center of Houston
Houston Area Urban League	West Houston Assistance Ministries
Houston Immigration Legal Services Collaborative	West Street Recovery
Houston Responds	YMCA of the Greater Houston Area
	YWCA of Houston

Contact Information



We inspire and create meaningful and positive change with our donors and for our community

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United Way of Greater Houston

United Way of Greater Houston engages caring people to improve lives and build a stronger community.

United Way of Greater Houston

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